









LOCALLY RAISED, ALL NATURAL MEATS





MARYLAND EXTENSION





Logger of Year



LIKES TO EAT SOY



MDSOY.COM

MARKETING AND ADVERTISING ARE NOT THE SAME THING.

"People don't want to buy a quarter-inch drill. They want a quarter-inch hole!"

Theodore Leavitt,
 Harvard Businesses
 School Professor



MARKETING BASICS

- Setting business goals and objectives
- Identifying your target audience
- Creating a strategy and messaging to engage customers
- Evaluating performance and adjusting campaigns

SMART GOALS DETERMINE PERFORMANCE

Specific (What is the specific objective/goal you want to achieve)

Measurable (What measurement can/will you use to determine success)

Achievable (You have the resources necessary to meet the objective)

Relevant (The objective is relevant to your business)

Timely (You have a specific timeframe for achieving the objective)

MARKETING IS NOT ABOUT YOU. IT'S ABOUT WHO.



What you offer.

Audience Analysis

Demographics

Specific and quantifiable attributes of your ideal customer:

- Age
- Gender
- Marital Status / Family Stage
- Income
- Ethnicity
- Location

Psychographics

Subjective information that defines the ideal customer's interests, activities and attitudes:

- Values
- Interests
- Hobbies
- Needs
- Desires
- Fears
- Aspirations
- Patterns / Habits

DEFINING YOUR AUDIENCE HELPS YOU

- Be in the right place at the right time
- Craft the right kind of messaging
- Connect with influencers and partners
- Generally be more efficient with your time and efforts

5 Generations of Shoppers

From Marketing Firm, Acosta The Why? Behind The Buy 14th Edition

Gen Z	Millennials	Gen X	Boomers	Silents
12-21 1996-2005	22-36 1981-1995	37-52 1965-1980	53-71 1946-1964	72+ Before 1946
42.1 million (7% of shoppers 18+)	67.1 million (27% of shoppers 18+)	65.7 million (26% of shoppers 18+)	72.1 million (29% of shoppers 18+)	27.5 million (11% of shoppers 18+)
3.18	2.85	2.92	2.78	1.87
\$269	\$298	\$380	\$314	\$287
Not big spenders – yet –but they're dedicated to healthy, organic food, and make frequent trips to the store	Using technology to shop and save, and they're not particularly brand loyal– but they're driven by speed, convenience and variety	Biggest spenders on groceries, loyal to their brands, and big users of digital coupons	Downsizing, technology-capable, and interested in locally sourced products	Have the highest per- person grocery bill, but live on fixed incomes and are motivated by value
	12-21 1996-2005 42.1 million (7% of shoppers 18+) 3.18 \$269 Not big spenders – yet –but they're dedicated to healthy, organic food, and make frequent trips	12-21 1996-2005 1981-1995 42.1 million (7% of shoppers 18+) 3.18 2.85 \$269 \$298 Not big spenders – yet –but they're dedicated to healthy, organic food, and make frequent trips to the store 22-36 1981-1995 67.1 million (27% of shoppers 18+) Using technology to shop and save, and they're not particularly brand loyal— but they're driven by speed, convenience	12-21 1996-2005 1981-1995 1965-1980 42.1 million (7% of shoppers 18+) 2.85 \$2.92 \$269 \$298 \$380 Not big spenders – yet –but they're dedicated to healthy, organic food, and make frequent trips to the store 22-36 1981-1995 1965-1980 65.7 million (26% of shoppers 18+) 2.85 2.92 \$380 Biggest spenders on groceries, loyal to their brands, and big users of digital coupons	12-21 1996-2005 1981-1995 1965-1980 1946-1964 42.1 million (7% of shoppers 18+) 2.85 \$2.92 \$3.14 Not big spenders – yet –but they're dedicated to healthy, organic food, and make frequent trips to the store 22-36 1981-1995 1965-1980 65.7 million (26% of shoppers 18+) (26% of shoppers 18+) 2.92 2.78 \$314 Downsizing, technology to shop and save, and they're not particularly brand loyal—but they're driven by speed, convenience

KNOW YOUR AUDIENCE AND FIGURE OUT HOW YOUR PRODUCT CAN SOLVE THEIR PROBLEMS.

CREATING YOUR VALUE PROPOSITION

- What do you do
- Who do you do it for
- Why does it matter



iPod.

1,000 songs in your pocket.







PRODUCT = GOODS & SERVICES

- Look for underserved segments of the market
- Create a recognizable brand
- Diversify your product and/or service portfolio
 - Fresh vegetables, CSA, canning workshops
 - Cuts of beef, side/whole beef, jerky/dog treats
 - Cut flowers, bouquets, floral design classes
- Focus on value what does your product/service do for the customer

PRICE

- How are you positioned in the marketplace?
- What value does your brand provide?
- What are the benefits of buying your product or service?
- What are the disadvantages of buying an alternative product/ service?
- Also consider payment options accepting credit cards, Venmo, online payments, cash, EBT, etc.
- You may need to offer **short term** incentives, discounts, specials or package prices to move product or promote services.

PLACE

- Where are your customers located?
- Where will people connect with your brand?
- Where can they buy your product? Farmers markets, online, at the farm, in retail stores, at restaurants, etc.
- Retail versus wholesale pros and cons of each

PROMOTION - SPREADING THE WORD

- Website, search engine optimization and paid online advertising
- Social media promoted posts (paid advertising), viral content, connecting with influencers, building relationships
- Public relations reaching out to the media and other influencers
- Advertising No, print is not dead. Yes, sometimes you have to pay for exposure in print or online.
- Merchandising product labels, point of sale displays, store/ booth design, signage

PEOPLE - BUILDING BRAND LOYALTY

- Making sure everyone in your organization understands the mission, goals and value of your organization.
- Relationships are what matter most. With customers as well as other businesses.
- Brand loyalty is the most valuable asset it costs far more to acquire new customers than it does to retain existing ones.
- What will the experience of buying your product or service be like, what will the experience be like after they get it home?
- How will you maintain relationships with customers how will that encourage them to be advocates for your brand and bring in new customers?





The 5 P's of Marketing

PRODUCT	PRICE	PROMOTION	PLACE	PEOPLE
Branding	Positioning	Advertising	Retail	Staff
Quality	Value-added	Public Relations	Wholesale	Culture
Value	Payment Methods	Social Media	Location(s)	Experience
Benefits	Discounts	Merchandising	Inventory	Relationships

DIY DESIGN TIPS

- Be consistent in your messaging and design.
- Use the same color palette and fonts so people recognize your posts.
- Do not over do it on text in images people will read the caption if they want to learn more, people will ignore the entire post if it's overwhelming.
- Use high quality images consider hiring a professional photographer especially for brand/product photos.
- Experiment with video it does not need to be "Hollywood" quality, people connect with authentic brands.

DESIGN TOOLS

- Designing graphics: Canva, Snappa & Stencil
- Editing photos: Snapseed, VSCO & Afterlight
- Video editing: YouTube, Inshot (Instagram), CutStory
- Other fun apps: Word Swag, Plann, Pic Collage

SUCCESS IS GOING FROM FAILURE TO FAILURE WITHOUT LOSING ENTHUSIASM.

TAKE THE TIME TO KNOW WHAT WORKED (AND WHAT DIDN'T)

Be specific in your goals and objectives.

Know where your baseline is.

Review results on a quarterly or seasonal basis.

Don't get caught up in the day to day numbers game.

Be patient.

TOOLS FOR MEASURING RESULTS

Facebook/Instagram/Twitter - built in analytics
Google Analytics - website performance analysis
MailChimp - built in email marketing analytics
Ask your clients and LISTEN to their answers

THE STRAGEGIC MARKETING PLAN, SIMPLIFIED

allagmedia.com/annies-project

IN SUMMARY

- Make a plan (Know **who**, what, when, where, and why)
- Map it out (Organize your plan and use tools to implement the strategy)
- Measure your results (Evaluate whether you were successful or not)

